



QUALITY ASSURANCE & SATISFACTION GUARANTEE

(2024 Update)

H. Crimson Inc. dba OmniChannel Health is a licensed wholesaler and distributor of pharmaceuticals and medical devices. A copy of our license is attached to this document.

We are a distributor of unused, in-date medical and surgical products for health systems, hospitals and surgical facilities.

Integrity and Legitimacy Measures

To ensure the authenticity of the products, the company has established strict protocols:

Inventory Sourcing: OmniChannel Health only sources its inventory from trusted, vetted, reputable suppliers, including hospitals, surgery centers, medical device distributors, and other resellers.

Documentation Requirements: All transactions require comprehensive paperwork, including purchase orders, invoices, and bills of sale.

Quality Systems Procedures: These procedures are in place to maintain product safety and efficacy throughout receipt, storage, and distribution.

Key Inspection Procedures

Visual Package Integrity Inspection: Products are checked to ensure they are free of defects, discoloration, and to confirm authenticity and prevent counterfeit items.

Sterile Seal Inspection: For applicable products, each unit is inspected to ensure the sterile seal remains intact.

Lot Number and Expiration Date Inspection: Every unit is verified to ensure it is within its expiration date and lot numbers are verified.

Storage and Distribution

OmniChannel Health partners exclusively with thoroughly vetted suppliers and third-party logistics (3PL) warehouses. OmniChannel Health and its partners adhere to strict quality control standards, maintain climate-controlled environments, and have 24-hour security surveillance. Products are stored off the ground on shelves with adequate spacing, ensuring proper cleaning and inspection. Facilities maintain ambient temperatures to protect against humidity and temperature fluctuations.

Recall

OmniChannel Health closely monitors products for recall. Any item purchased that is subject to a voluntary or involuntary recall from a manufacturer or the FDA will be replaced with an identical product not under the recall at no charge. If supply is not available, OmniChannel Health will issue a refund.

Product Assurance

All products are long-dated and come in original OEM packaging. OmniChannel Health does not reprocess, resterilize, relabel, or alter products in any way. The company guarantees customer satisfaction, providing the same SKU/item number as typically ordered, with a 100% satisfaction guarantee.

For contact information and credentials visit [omnichannelhealth.com](https://www.omnichannelhealth.com)

**STATE OF CONNECTICUT
DEPARTMENT OF CONSUMER PROTECTION**

This is your registration certificate for your records. Such registration shall be shown to any properly interested person on request. Do not attempt to make any changes or alter this certificate in any way. This registration is not transferable. Questions can be emailed to the Drug Control Division at dcp.drugwholesalers@ct.gov.

In an effort to be more efficient and Go Green, the department asks that you keep your email information with our office current to receive correspondence. All renewal notifications and certificates will only be emailed to your last reported email on record. You can update your email, mailing address or print a duplicate certificate by logging into your account with your User ID and Password at www.elicense.ct.gov. Visit our website at www.ct.gov/dcp.

Mailing address:

Email on file to be used for receiving all notices from this office:

H. CRIMSON INC DBA OMNICHANNEL HEALTH
15 ARCADIAN DR
SPRING VALLEY, NY 10977

jonathan@hcrimson.com

STATE OF CONNECTICUT ♦ DEPARTMENT OF CONSUMER PROTECTION 1065193

Be it known that

H. CRIMSON INC DBA OMNICHANNEL HEALTH

15 ARCADIAN DR
SPRING VALLEY, NY 10977-1125

has satisfied the qualifications required by law and is hereby issued a

WHOLESALER OF DRUGS, COSMETICS & MEDICAL DEVICES

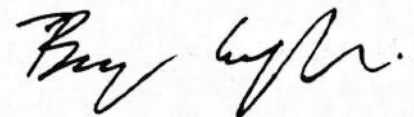
Controlled Substances. No Rx Legend Drugs. Yes Non Rx Legend Drugs. Yes Medical Devices. Yes
Cosmetics. No Medical Gases and Oxygen: No Durable Medical Equipment (DME): Yes

Registration #: CSW.0005572

Effective Date: 11/25/2024

Expiration Date: 06/30/2025

verify online at www.elicense.ct.gov



Bryan T. Cafferelli, Commissioner